



# community mESSAGES

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## Annual General Meeting 2010

The 22nd AGM was held on Tuesday, November 23, 2010 at the Sheraton Wall Centre (Vancouver) on the first evening of the Annual Emergency Preparedness Conference. The ESSA Board of Directors, office staff, volunteers, member communities and support organizations convened to reflect on ESSA's past year's successes and challenges, the present business of electing new volunteers to the Board of Directors, and the future goals of the organization.

**Bernadette Woit** (President) and **Andrew Wilson** (Treasurer) both discussed the financial challenges that ESSA has faced over the past few years. ESSA has been dipping into financial reserves and also took part in a fundraising campaign this past year which resulted in 100 requests for funding sent out and a the overall responses were declines to assist our organization and all noted that



they felt ESSA and its programs should be funded by government. With this in mind, ESSA sat down with EMBC to discuss potential funding opportunities – great news - ESSA now has a contract in place with EMBC which will allow ESSA to continue offering its programs through to March 31, 2012.

The election of officers was held and while all current Directors stayed on to finish their terms or put their names down for re-election, three new Directors were also elected: **John McEwan** (The Salvation Army), **Barbara Morgan** (ESSD Maple Ridge), and **Brad Nastick** (ESS Mission). They join **Cheryl Lalonde, Elaine Balul, Bernadette Woit, Andrew Wilson, Brigitte Prochaska, Sven Braune, Jackie Kloosterboer, Elizabeth Thomson, and Ieva Cornford.**

A highlight of the evening included Bernadette Woit presenting the 2010 3rd Annual

ESSA Lifetime Achievement award to **Laurie Bean** in recognition of her past and present contributions to Emergency Social Services (ESS) in British Columbia.

Laurie has been instrumental in creating an environment for the ESS Community which encourages the sharing of resources and information. Her colleagues in the Southwest credit her for developing an extensive database of ESS leaders in the Southwest region which has significantly increased their ability to work together and share information. For the last few years Laurie has expanded that network on behalf of ESSA to include the entire province. As NSEMO's Administrative Supervisor/ Teams Support & North Shore ESS Director, Laurie established a strong commitment to make ESS a priority as a goal of addressing the needs of local ESS volunteers, including their

recognition and education. ESSA presented Laurie with a silver necklace bearing the symbol of an EAGLE. The eagle is closely associated with power, strength. It represents ability to go further. ESSA's hope is that when Laurie wears this necklace, people will ask her about it, opening the door for her to speak about ESS in BC and her contributions.

Looking ahead members should expect their membership invoices to arrive via email, the 2011 5th Annual ESSA Conference on April 2, continued evaluation of membership values, addressing communication concerns on behalf of the volunteers, providing useful tools to the volunteers and members, and more mentorship and opportunities for networking and sharing for the volunteers.

### INSIDE:

- President's Report.....2
- Executive Directors Report....3
- ESSA Office News.....4
- Celebrating Volunteers.....5
- Lessons Learned ..... 6-7
- Recognition .....8
- Membership Application . 9
- EMBC News .....10
- Conference Agenda .....11
- Conference Registration .12
- Resources ..... 13-25

















## Emergency Social Services Association

### Membership Application

COMMUNITY:	
CONTACT PERSON:	
EMAIL:	
PHONE:	
ADDRESS:	
TYPE OF MEMBERSHIP REQUIRED:	
<b>COMMUNITY MEMBERSHIP A</b> <i>Southwest Region</i>	<b>\$250 ANNUALLY</b>
<b>COMMUNITY MEMBERSHIP B</b> <i>All other PEP Regions</i>	<b>\$175 ANNUALLY</b>
	The community memberships entitle members access to bulk ordering of ESS T-shirts and other supplies, hosting of regional seminars, participation on ESSA Advisory Forum, quarterly ESSA newsletter <i>mESSAges</i> , interactive ESSA website and support for ESSA initiatives such as the annual ESSA Conference. Specifically for ESS volunteers and practitioners and promotion of ESS at conferences and events such as the Vancouver Emergency Preparedness Conference and the Union of BC Municipalities Conference.
<b>ASSOCIATE MEMBERSHIP</b>	<b>\$25 ANNUALLY</b>
<i>Individuals</i>	This membership is open to individuals with a special interest in ESS who wish to support the objectives and the role of ESSA.

P.O. BOX 50029, SOUTH SLOPE RPO, BURNABY BC V5J 5G3  
 1-800-910-ESSA OR 604-435-1442  
[execdirector@essa.ca](mailto:execdirector@essa.ca)

Please make all cheques payable to ESSA  
**THANK YOU**

## Dave Scott, ESS Specialist, EMBC

As many of you know Emergency Management BC has been undertaking a reorganization in order to improve services and provide new opportunities for partnering and collaboration. Part of this reorganization has involved the amalgamation of the Provincial Emergency Program, Office of the Fire Commissioner (OFC) and BC Coroner's Services. OFC staff were co-located at EMBC Headquarters at Keating as of December 1, 2010. Support services for ESS volunteers will continue to be managed by Dave Scott, Cheryl Venn and Bob Kennedy. Staff can be reached by calling 1 800 585 9559.

The Province recognizes the tremendous value that the

Emergency Social Services Association plays in advocating for ESS volunteers and is pleased to help provide funding to support regional meetings and training, the annual ESSA conference and the newsletter.

88 ESS courses have been scheduled for delivery this year. The deadline for course submissions for 2011/12 was December 17, 2010 and we have received a significant increase in the number of courses requested. Once funding is confirmed, we will make every effort to support as many of those requests as possible and coordinate delivery as required.

In other training news, the Justice Institute is currently developing a new DVD to replace the old reception Centre

Video. We plan to have the new DVD available for release by summer 2011.

Nationally, EMBC is working with Public Health Agency of Canada and other provinces and territories to update and enhance strategies for rapid deployment of National Emergency Stockpile System group lodging supplies to any community in Canada impacted by an emergency. The National Council of ESS Directors is also considering the possibility of holding a national ESS conference in 2012 and we will share more details as they become available.

## ESS Training Schedule Jan 15 - Mar 31, 2011

To register, please contact your local ESS Director, Emergency Program Coordinator or the ESS Director or Training Coordinator in the host community. For assistance contact the ESS Training Specialist at 1-800-585-9559 or email: [ess@pep.gov.bc.ca](mailto:ess@pep.gov.bc.ca)

Date	Location	Course	Training Organization
January 22, 2011	Comox Valley	Reception Centre	Justice Institute of BC
January 29, 2011	View Royal	Registration & Referrals	Justice Institute of BC
January 29, 2011	Mission	Resource Acquisition	Justice Institute of BC
February 12, 2011	Vancouver	Registration & Referrals	Justice Institute of BC
February 12, 2011	Comox Valley	Registrations & Referrals	Justice Institute of BC
February 12, 2011	Nanaimo	Registration & Referrals	Justice Institute of BC
February 16, 2011	Surrey	Managing Walk-in Volunteers	Justice Institute of BC
February 19, 2011	Richmond	Documentation	Justice Institute of BC
February 19, 2011	Victoria	Managing Walk-in Volunteers	Justice Institute of BC
February 19, 2011	Quadra Island	Reception Centre	Justice Institute of BC
February 20, 2011	Kelowna/CORD	Documentation	Justice Institute of BC
March 5, 2011	Chilliwack	Reception Centre	Justice Institute of BC
March 5, 2011	Comox Valley	Resource Acquisition	Justice Institute of BC
March 5, 2011	Esquimalt	Reception Centre	Justice Institute of BC
March 12, 2011	Richmond	Reception Centre	Justice Institute of BC
March 12, 2011	Burns Lake/RDBN	Registration & Referrals	Justice Institute of BC
March 12, 2011	Nanaimo	Resource Acquisition	Justice Institute of BC
March 19, 2011	Comox Valley	Group Lodging	Justice Institute of BC
March 19, 2011	Saanich	Documentation	Justice Institute of BC
March 19, 2011	Kelowna/CORD	Reception Centre	Justice Institute of BC
MArch 26&27, 2011	Quesnel	ESS Site Management	Justice Institute of BC



## Welcome to the 5th Annual ESSA Conference Pinnacle Hotel at the Pier, North Vancouver, BC - April 2, 2011

ESSA recognizes the wealth of experience and knowledge possessed by British Columbia's ESS practitioners and volunteers. It is hoped that the conference will provide a vehicle to bring together ESS people from across the Province to share their thoughts, ideas, and resources.

<b>18:30 – 20:30</b>	<b>Friday, April 1 – Pre-registration &amp; Social Pinnacle Hotel On The Pier Lonsdale Quay, North Vancouver BC</b>
	<b>Saturday, April 2 – Conference Pinnacle on the Pier, North Vancouver</b>
<b>08:15 – 09:00</b>	<b>Registration</b>
<b>09:00 – 09:15</b>	<b>Opening Remarks – Bernadette Woit (ESSA President) welcomes participants to the conference.</b>
<b>09:15 – 10:15</b>	<b>Plenary 1 – Carolyn Sinclair</b>
<b>10:15 – 10:30</b>	<b>Break</b>
<b>10:30 – 12:00</b>	<b>Morning Breakout Sessions</b>
<b>12:00 – 13:00</b>	<b>Lunch</b>
<b>13:00 – 14:20</b>	<b>Plenary 2 – Bob Joseph</b>
<b>14:20 – 14:30</b>	<b>Break</b>
<b>14:30 – 16:00</b>	<b>Afternoon Breakout Sessions</b>
<b>16:00 – 16:15</b>	<b>Closing Remarks – Bernadette Woit &amp; Janine Aussem, ESSA Executive Director</b>

ESSA wishes to thank the Metro Vancouver ESSA Conference Planning Committee, the Conference Volunteers and the Conference Presenters for their significant contribution to the success of the conference. It would not have been possible without their hard work and support. Thanks also to the participants - you make it all worthwhile!

**Morning Breakout Sessions:**

- Health and ESS - Susanne MacKinnon
- Team and Personal Security - RCMP
- ESS New Directions - Jackie Kloosterboer & John Gray
- Media Savvy - Jim Stanton

**Afternoon Breakout Sessions:**

- A vision for working with Vulnerable Populations - Sara Walsh
- Team Building - Deanna Selver
- Lessons from New Zealand's Quake - Rob Johns
- ESS for Boulder Mountain - Luana Kaleikini













**EMERGENCY  
PREPAREDNESS**

Port Coquitlam

**Contents of Reception Centre Kit  
OPERATIONS  
PRIMARY SERVICES SUPERVISOR**

<b>Product</b>	<b>Inventory after Incident</b>
<b>SUPERVISOR DRAWER</b>	
Forms:	
Position Logs	
Personnel Request Forms	
Shift Schedules	
Resources Requests	
Status Reports	
Masking Tape	
Registration & Referrals Manual	
<b>REGISTRATION ONLY:</b>	
Forms:	
Function Checklists	
Registration and Services Record Instruction Guide	
Restricted Registrations Instruction Guide	
File Tray (To Documentation)	
Orange Vests	
1 Box – Blue Pens	
Signage (Registration Only)	
<b>REGISTRATION AND REFERRALS:</b>	
Forms:	
Function Checklists	
Registration and Services Record Instruction Guide	
Referral Form Instruction Guide	
Restricted Registrations Instruction Guide	
Change of Information Instruction Guide	
2009 Change for Meal Rates Notice	
Tracking Record of Resources From	
File Tray (To Documentation)	
Orange Vests	
1 Box Black Pens	
1 Box Blue Pens	
Signage (Registration, Food, Clothing and Lodging)	

















